

January 2024

# VITA

#### **Kevin Harris**

# William D. Ruckelshaus Center Senior Facilitator for Health Policy, Assistant Professor WSU Extension, Washington State University

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## **EDUCATION**

# A. Degrees Earned

Master of Public Administration, Daniel Evans School of Public Policy and Governance, University of Washington (2015)

Master of Business Administration - Finance, California State University - San Francisco (1987 - highest honors)

Bachelor of Science, Agricultural Managerial Economics, University of California at Davis (1981)

## **B.** Certifications

Certified Management Accountant, Institute of Management Accountants (1993-present, inactive status)

Certification in Advanced Systems Thinking Training & Coaching, Waters Center (2022-present)

Certified Mediator, Dispute Resolution Center of Snohomish County, Washington (1990- 2000)

### PROFESSIONAL EXPERIENCE

**Washington State University and Other Academic Experience** 

June 2016-Present

Associate Professor & Senior Facilitator for Health Policy, William D. Ruckelshaus Center, Washington State University. Leading the development of the Center's Collaborative Health Policy practice – the first in the United States; designing and

conducting multi-party collaborative processes that help governmental leaders, policy makers and stakeholders across the public, private, non-profit, tribal, and civic sectors develop and implement shared reform and transformation solutions to vexing health policy issues. Contributing to collaborative governance research and community engagement, with particular emphasis on developing applications impacting health and healthcare policy design, statewide reform, community, and social/structural determinants of health, COVID response, systems change, and complex program implementation issues. The Ruckelshaus Center is a joint effort of Washington State University and the University of Washington that fosters collaborative public policy in the U.S. Pacific Northwest.

#### December 2021-Present

**Adjunct Faculty & Instructor, Bastyr University**. Co-teaching a four-credit graduate school course at Bastyr University's Department of Public Health: PH6102: Public Health Leadership and Administration.

# *November 2013-May 2016*

Adjunct Associate Professor, William D. Ruckelshaus Center, Washington State University. Researched and authored a cross-sector Healthcare Policy Study that assessed the demand for health policy-related collaborative governance and consensus-building processes in the Pacific Northwest. Developed a strategic plan to design, offer and implement university-based collaboration and conflict resolution processes and techniques to improve health policy design, program implementation and health outcomes in the Pacific Northwest. Study resulted in a strategic plan to develop the first center-based Collaborative Health Policy practice in the United States.

# Select Prior Relevant Health Policy, Facilitation/Mediation and Leadership Experience

#### 2004-2016

Managing Director, Government Healthcare Solutions, Navigant Consulting. Co-led a U.S. practice of 85 consultants within a Chicago-based, publicly held international consulting firm (that acquired Tucker Alan Inc.), serving public sector clients, including 46 state's health and human service agencies (Medicaid, long-term supports & services, mental health, substance abuse, intellectual/developmental disabilities, and other state agencies). Provided public policy design and statewide/national healthcare program implementation for statewide Medicaid (ACA expansion, low income, indigent, disabled, aged and special needs) and dual-Medicare populations. Facilitated and mediated statewide leadership workgroups across state agencies, governor's offices, state legislators, congressional representatives, unions, advocates, providers, payers, and representative associations to solve challenging policy issues and implement innovative healthcare delivery methods and reform. Provided expert testimony in federal circuit courts across the U.S. Served as Seattle office Managing Director and Administrator.

## 1994-2004

**Vice President, Tucker Alan Inc.** Responsible for initiating, growing, and co-leading a San Francisco-based start-up consulting firm with twelve national offices and 275 consultants; grew and led a national healthcare practice of 38 consultants; generated, led, and managed

healthcare policy consulting engagements serving more than twenty state's health and human service agencies, providers, payers, and other stakeholders to further statewide healthcare innovation and reform. Co-led and managed the transition and reorganization of offices and teams nationwide throughout the sale of Tucker Alan Inc. to Navigant Consulting.

## HONORS AND AWARDS

2020

Runner-up and \$3,000 award, George V. Voinovich Public Innovation Challenge. Annual event hosted by Ohio University.

2017

Award for Advancement of Collaborative Governance, American Society for Public Administration, Evergreen Chapter.

# GRANTS, CONTRACTS, AND FUND GENERATION<sup>1</sup>

#### A. Grants and Contracts

2023/2024

**WA Intellectual & Developmental Disabilities Recommendations Progress Assessment** (2023/24). Legislative request to assess diverse stakeholder perceptions of progress of 2019 Ruckelshaus Workgroup reform recommendations to improve access and service capacity to those with I/DD. Work includes interviewing and synthesis across the I/DD continuum of care and clients. \$104,000. PI: **K.D. Harris** [1,2,3,4,5]

**Statewide Housing Security/Homelessness** (2023). WA legislature and Department of Commerce. Third year of a study to define strategic planning work for statewide improvements. 2023 work included internal design consultation and small group facilitation. \$2,918,285. PIs: P. Shulman, M. Stenovec, C. Sanders; Co-Is: J. Chalupa, **K.D. Harris**. [1,2,5]

2022/2023

**WA COVID After Action Response/Report** (2022-2023). Task Force facilitation and process design. WA Military Department and Department of Health. \$570,998. P.I: P. Shulman. Co-PI.: **K.D. Harris**. Collaborator: C. Sanders. (11/1/21-present) [**2,3,5** \$171,299]

**Reimaging Health: Learning From COVID** (2022-2023). Second stage from Learning From COVID report, includes evaluating interest from state agencies, philanthropy,

<sup>&</sup>lt;sup>1</sup> Key to indicators or description of contributions to Grants, Contracts and Fund Generation: 1 = Provided the initial idea/prior work referenced; 2 = Developed research/program design and hypotheses; 3 = Authored or co-authored grant application; 4 = Developed and/or managed budget; 5 = Managed personnel, partnerships, and project activities.

providers, payers, community-based organizations and others to engage in systemic change between health care delivery, financing, public health and social/structural determinants of health. \$228,140. Co-P.Is: P. Shulman **K.D. Harris**, T. Ferrell. (August 2022-present) [1,2,3,4,5 \$228,140)

**Statewide Housing Security/Homelessness** (2022). WA legislature and Department of Commerce. Three-year study with statewide recommendations for housing insecurity and homelessness root causes. 2022 work as initial process designer and interviewer. \$2,918,285. PIs: P. Shulman, M. Stenovec, C. Sanders; Co-Is: **K.D. Harris.**, A.M. Murphy (2021-present) [1,2,5 \$291,828]

Foundations for Improving Resilience in the Energy Sector against Wildfires in Alaskan Lands (WILDFIRE) (2022-2025). Multi-university NSF grant to create applications to help Alaskan utilities and other decision makers minimize wildfire and health impacts statewide. Collaboration with WSU School of Nursing and faculty from UA-Anchorage, UA-Fairbanks and George Washington University. \$27,180. Co-Is: P. Schulman and K.D. Harris [1, 5 \$13,590]

**Statewide COVID Response Phase Two** (2022). Co-developed 15 distinct cross-sector pandemic response projects and respective sponsor value propositions for prospective funding. Kaiser Permanente, Providence/St. Joseph Foundation. \$200,000. Led to two subsequent projects: K-12 Impacts and Emergency Response. Co-PIs: P. Shulman, **K.D. Harris**. (2020-2022) [**2,3,4,5** \$60,000]

#### 2021

**Washington Behavioral Health Communication Framework (Phase Two)**: Workgroup facilitation and framework design. Washington Health Care Authority. \$126,197. P.I.: **K.D. Harris**. Collaborator: M. Kern (2/21-2/22) [1,2,3,4,5 (\$121,149)]

**WA COVID After Action Response/Report** (2021). Task Force facilitation and process design. WA Military Department and Department of Health. \$200,642. P.I: P. Shulman. Co-I.: **K.D. Harris**. Collaborator: C. Sanders. (11/1/21-present) [3,5 \$70,225]

**North Central Washington Telehealth** (2021). North Central Accountable Community of Health. Study and recommendations for telehealth expansion in Grant, Okanogan, Chelan, and Douglas counties. Teamed with WSU's DGSS and WSU College of Nursing. \$53,991. PIs: C. Sanders, S. Hoard. Co-Is: J. Graves, Collaborators: **K.D. Harris**, B. Anderson [5 \$2,700]

Statewide Housing Security/Homelessness (2021). WA legislature and Department of Commerce. Three-year study with statewide recommendations for housing insecurity and homelessness root causes. Teaming between Ruckelshaus Center and WSU's DGSS. \$2,918,285. PIs: M. Stenovec, C. Sanders, M. Kern, Co-Is: A.M. Murphy, K.D. Harris, P. Shulman. Success of Intellectual/Developmental Disabilities work referenced by key legislator as justification for Ruckelshaus Center assignment.

**Washington Behavioral Health Communication Framework (Phase One)** Assessment and workgroup facilitation. Washington Health Care Authority. \$125,283. P.I.: **K.D. Harris.** Collaborator: M. Kern (4/20-1/21) **[1,2,3,4,5** (\$120,272)]

**Statewide COVID Response Phase One** (2020). Teamed with Phyllis Shulman and Michael Kern to design health-specific strategies to pursue and obtain \$120,000 funding from Kaiser Foundation to conduct pre-assessment work beginning in 2021.

**Criminal Sentencing Task Force** (2020). Closed additional funding of \$175,000 for project initiation with Ximena Velasquez-Arenas (WA Legislative staff).

2019

Everett Chronic Utilizers Alternative Response Team (CHART) Assessment. WSU Metropolitan Extension. \$32,579. Co-P.Is..: **K.D. Harris** and M. Aitken (5/19-10/19) [1,2,3,4,5 (\$12,312)]

**Developmental Disabilities – Residential Options (Stage 2)**. Washington Department of Social and Health Services. \$151,615. P.I.: **K.D. Harris.** Collaborator: M. Kern (4/19-3/20) **[1,2,3,4,5** (\$145,975)]

2018

**Developmental Disabilities- Residential Options (Stage 1)**. Department of Social and Health Services. \$124,333. P.I.: **K.D. Harris.** Collaborator: M. Kern (4/18-2/19) [1,2,3,4,5 (\$120,604)]

**Everett Chronic Utilizers Alternative Response Team (CHART) Pre-Assessment.** WSU Metropolitan Extension. \$455/ Co-P.Is.: **K.D. Harris** and M. Aitken (12/18-2/19) **[2,3,4,5** (\$455)]

2017

**Snohomish Health District (Stage 2)**. Snohomish Health District. \$20,000. P.I.: **K.D. Harris**. (1/17-12/17) [1,2,3,4,5 (\$20,000)]

Yakima Provider Capacity Assessment and Facilitation (Stage 2). Pacific Northwest University of Health Sciences. \$13,000. P.I.: **K.D. Harris**. (10/16-12/16) [1,2,3,4,5 (\$12,805)]

**Accountable Community of Health Assessment, Process Design and Facilitation.** Southwest Washington Accountable Community of Health. \$63,895. P.I.: **K.D. Harris.** (4/17-9/17) [1,2,3,4,5 \$59,055]

**LiveHealthy2020 Initiative**. Snohomish County Health Leadership Coalition. \$5,000. P.I.: **K.D. Harris** (2/17-12/17) [1,2,3,4,5 (\$4,575)]

**Snohomish Health District Situation Assessment (Stage 1)**. Snohomish Health District. \$68,897. Co-P.I.s: A.G. Murphy and **K.D. Harris**. (3/16-8/16) [1,2,3,4,5 \$32,382]

**Yakima Provider Capacity Assessment and Facilitation (Stage 1)**. Pacific Northwest University of Health Sciences. \$8,852. P.I.: **K.D. Harris**. (10/16-12/16) [1,2,3,4,5 \$7,701]

# B. MOA's and Funding Secured from Public, Non-Profit and Private Entities

2023

Collaborative Capacity Building. Murdock Charitable Trust. \$115,345. Co-P.I.s/Co-I.s: P. Shulman, A.G. Murphy, M. Stenovec, K.D. Harris & C.S. Page (1/21-12/21) [2,5 \$10,000]

2022

Collaborative Capacity Building. Murdock Charitable Trust. \$115,345. Co-P.I.s/Co-I.s: P. Shulman, A.G. Murphy, M. Stenovec, K.D. Harris & C.S. Page (1/21-12/21) [2,5 \$10,000]

2021

Collaborative Capacity Building. Murdock Charitable Trust. \$100,000. P.I.s: M.A. Kern, M. Stenovec, Co-PIs/I.s: A.G. Murphy, K.D. Harris & C.S. Page (1/21-12/21) [2,5 \$10,000]

**WA Statewide COVID-19 Response**: Phase One (2021). Assessment phase to interview and synthesize cross-sector/cross-industry/cross-organizational responses to on-going pandemic. Kaiser Health Foundation Health Plan of Washington. \$120,000. Co-PIs: P. Shulman, **K.D. Harris**, M. Kern (1/21-12/21) [2,3,4,5 (\$6,250)]

## PUBLICATIONS AND CREATIVE WORK

## A. Publications and Creative Work (Community Engagement/Scholarship)

2023

Welch, B., Shulman, P., **K.D. Harris**, Baker, K. 2023. *Washington State COVID-19 After Action Report*. Submitted to WA Governor's Office. Pending public release.

<u>Impact</u>: COVID response lessons learned across all sectors and industries in Washington state, with particular focus on underserved communities. Highlights strengths, barriers and opportunities as told from the perspective of 48 Task Force participating organizations and others, including tribal and communities of color, and communities with physical and developmental disabilities, among other traditionally marginalized groups.

2022

Shulman, P., **K.D. Harris**, Ferrell, T. 2022. *Learning from Responses to COVID-19: Improving Preparedness, Recovery, and Resilience in Washington State*. Prepared for multiple foundations as a Phase One effort to begin conversation around systemic gaps and needs in Washington around emergency preparedness, and impacts on underserved communities.

Graves, J.M., Hoard, S., Anderson, B., **K.D. Harris**, Sanders, C.M 2022. Research Abstract: *Identifying Feasible and Impactful Approaches to Implementing Telehealth in Rural Washington Communities: A Group Concept Mapping Study*. Submitted to and accepted by University of Connecticut Center for mHealth and Social Media.

## 2021

**Harris, K.D.**, M. Counihan 2021. *Washington Behavioral Health Communication Framework: Project Summary & Recommendations*. Submitted to the Washington Health Care Authority, Washington State Association of Counties and a cross-section of county commissioners, state agency officials and behavioral health administrative service organizations.

<u>Impact</u>: Re-built lost trust between counties, WA state agency and behavioral health providers through twenty-months of group facilitative process (including twenty-two diverse participants). Created a consensus-based design of a new cross-governmental communications framework to structure solving community, regional and statewide systemic policy and implementation challenges and opportunities around the integration of physical and behavioral health, to improve access and services to Washington residents statewide. Still in use in 2024.

#### 2020

**Harris, K.D.** 2020. Washington Behavioral Health Communication Framework: Statewide Workgroup Progress Report. Submitted to the Washington Health Care Authority, Washington State Association of Counties and a cross-section of county commissioners, state agency staff and behavioral health providers.

<u>Impact</u>: Interim consensus report based on initial situation assessment and group facilitation to build an agreed-to framework to integrate physical and behavioral healthcare statewide.

Aitken, Martha and **K.D. Harris**. 2020. *Everett Chronic Utilizer Alternative Response Team 2020 Poster Session*. Submitted and accepted for 2020 Spring WSU/CAHNRS/Extension annual meeting in Spokane.

## 2019

**Harris, K.D.** and WA Department of Social and Health Services 2019. *Rethinking Intellectual and Developmental Disability Policy to Empower Clients, Develop Providers, and Improve Services*. Submitted to the Washington State Legislative Caucuses and Office of Financial Management. William D. Ruckelshaus Center, Seattle, Washington.

<u>Impact</u>: Long-term policy consensus recommendations to state legislature to improve Washington's support and care services to those with developmental disabilities, resulting in new operational and capital funding. Included unprecedented ten-year plan to increase direct care, indirect support and capital investment consensus recommendations and continued collaboration strategies that impacted over 48,000 individuals and families in Washington. Legislature has increased funding and implemented new caseload forecasting commitments impacting the past three sessions, and continues to address and improve services and supports statewide. Resolved more than 30 years of policy conflict between advocacy groups, providers, legislature, DSHS and two unions.

**Harris, K.D.** 2019. Everett Chronic Utilizer Alternative Response Team 2019 Situation Assessment. Submitted assessment and facilitation recommendations to a broad stakeholder group of 30+ community/county organization leaders representing homelessness/housing services, criminal justice, emergency responders, physical and behavioral health, civic leaders, and other social service agencies providing healthcare/criminal justice diversion services to chronically homeless and high system utilizer individuals. Metropolitan Center for Extension and William D. Ruckelshaus Center, Seattle, Washington.

*Impact*: Assessment led to multi-sector/multi-organizational community facilitation workshop to identify group consensus and subsequent recommendations to maintain and improve the CHART program in Everett to serve homeless populations. Program was subsequently shifted from the City of Everett to NGO oversight.

#### 2018

**Harris, K.D.** & Department of Social and Health Services 2018. *Developmental Disabilities* – *Residential Habilitation Center Workgroup Report to the Legislature 2018*. Submitted to the Washington State Legislative Caucuses and Office of Financial Management. William D. Ruckelshaus Center, Seattle, Washington.

<u>Impact</u>: Workgroup consensus recommendations led to legislative funding of \$172 million to improve care and support for 48,000 WA residents in both institutional and community-based settings.

#### 2017

**Harris, K.D.** 2017. *Southwest Washington Accountable Community of Health: Summary Brief.* Submitted to the Southwest Washington Accountable Community of Health. William D. Ruckelshaus Center, Seattle, Washington.

<u>Impact</u>: Situation Assessment findings and recommendations focused early-stage ACH goals and staffing needs (and diversity of needs between Clark, Klickitat and Skamania counties) to support Southwest Washington's portion of the \$1.5 billion statewide Medicaid transformation grant. SWACH implemented the report's staffing and partnership recommendations to build out their capacity to serve 536,000 county residents with chronic disease, social determinants of health, care coordination and other health prevention, wellness, clinical and behavioral initiatives involving state and community partnerships.

**Harris, K.D.** 2017. *Health Policy: Transformation and Consensus Building*. William D. Ruckelshaus Center, Seattle, Washington. Digital and print collateral for Center introduction.

**Harris, K.D.** 2017. *Ruckelshaus Center Collaborative Health Policy Initiative* webpage. William D. Ruckelshaus Center, Seattle, Washington, Re-design of Center website.

#### 2016

Murphy, A.G., **K.D. Harris** & A.C. Mikkelborg. 2016. *Snohomish Health District Situation Assessment*. Submitted to the Snohomish Health District. William D. Ruckelshaus Center, Seattle, Washington.

*Impact*: Recommendations were implemented to improve county health board engagement and governance effectiveness, and increase the utility of community public health advisers,

resulting in new health district funding (new per capita city assessments), oversight responsibility and public awareness/messaging.

2015

**Harris, K.D.**, M.A. Kern & D. Nichols. 2015. *Health Care Policy Study*. Submitted to numerous university-based policy consensus centers, healthcare entities, state and local governments and agencies, non-profits, trade associations and employers. William D. Ruckelshaus Center, Seattle, Washington.

*Impact*: Initial demand/supply study that created the basis and support for the Ruckelshaus Center Collaborative Health Policy Practice. Initiated a phased strategic plan that established a new self-funded, diversified, sustainable and stable practice area for the Center, including building a reputation for quality health policy facilitative work with state legislators, the Governor's office, healthcare payers, provider associations, foundations, labor unions, NGOs, tribal leaders, and other stakeholders.

2014

Lichiello, P., C. Clegg-Thorp, A.A. Denevan, M.A. Kern & **K.D. Harris**. 2014. *Washington Eldercare Workforce Assessment Impact Report*. Submitted to WSU Extension. UW Health Policy Center/William D. Ruckelshaus Center, Seattle, WA.

# **B.** Related Subject Matter Publications (Prior to WSU)

2013

**Harris, K.D.** & N. Goldfield, M.D. 2013. *The Long-Term Care Elephant in the Room-Risks and Rewards for Payers, Providers, Plans and Consumers.* Submitted nationally to healthcare providers, federal/state and local governments and agencies, non-profits, trade associations, unions, and healthcare advocates. Navigant Consulting and 3M Corporation, Seattle, WA. and New York, NY.

2008

**Harris, K.D.** & H. Lin. 2008. *Pay for Performance-Healthcare Quality Series-Steps for States*. Submitted nationally to healthcare providers, state and local governments and agencies, non-profits, trade associations, unions, and healthcare advocates. Navigant Consulting, Seattle, WA. and Chicago, IL.

#### C. Peer-Review Service to Others – WSU Extension Publications

2019

Blind Peer Review, **K.D. Harris**. 2019. Using NEAR Sciences to Address Rural Community Health: A Primer. WSU Extension Publication. Washington State University

2018

Blind Peer Review, **K.D. Harris**. 2018. Chronic Conditions and Hospitalization: Findings From a Rural Hospital. WSU Extension Publication. Washington State University

Clegg-Thorp, C., P. Lichiello, M.A. Kern & **K.D. Harris**. 2015. *Aging in Place: A Policy Approach for Aging*. WSU Extension Publication FS185E. Washington State University

## **PRESENTATIONS**

#### A. International

2022

**Harris, K.D.** 2022. Avoiding the Traps Within Systems Thinking Archetypes. Waters Center for Systems Thinking. International Presentation for continuing education; virtual.

#### B. U.S. - National

2021

**Harris, K.D.** 2021. *Behavioral Health and the Consensus-Based Development of a Statewide Communication Framework*. 2021 University Network of Collaborative Governance Annual Conference; virtual.

**Harris, K.D.**, M. Kern & M. Brown. 2021. *Learning from Responses to COVID-19 in Washington State*. Association for Conflict Resolution Annual Conference; virtual.

2020

**Harris, K.D.** 2020. *Academic Review Panel*. 2020 AcademyHealth National Health Policy Conference.

**Harris, K.D.** 2020. *Intellectual/Developmental Disabilities Project Highlights and Panel*. William D. Ruckelshaus Center Fall Board Meeting. Presented Intellectual/Developmentally Disabled engagement findings and a curated panel of project participants (including legislator, union member, advocates, and Assistant Secretary of DSHS) to Advisory Board members.

**Harris, K.D.** 2020. *Third year faculty peer review presentation*. WSU CAHNRS/Extension Spring Meeting in Spokane.

2019

**Harris, K.D.** 2019. *Collaboration in Community Health Initiatives: Euphoria & Pitfalls*. 2019 National Health Outreach Conference hosted by Texas A&M AgriLife Extension. William D. Ruckelshaus Center, Fort Worth, TX.

**Harris, K.D.** 2019. *Collaborative Governance: Extension's Role in Scaling County-Wide Social Determinants of Health Efforts*. 2019 National Urban Extension Conference. William D. Ruckelshaus Center, Seattle, WA.

**Harris, K.D**. 2018. *Toward a Healthier Rural West*. Panel presentation hosted by Stanford University's Bill Lane Center for the American West. Yakima, WA.

2017

Harris, K.D. 2017. Collaborative Governance in Health: The Link Between Collaborative Process and Policy Implementation. National webinar hosted by the Association for Conflict Resolution's Healthcare and Environment & Public Policy sections. William D. Ruckelshaus Center, Seattle, WA.

2014

**Harris, K.D**. 2014. Expanding our Impact: Diversity of Practice and Practitioners/Innovating the Practice through Application to the Health/Healthcare Policy Sector. Association for Conflict Resolution-Environment and Public Policy Section Annual Conference, Cincinnati, OH.

# C. Regional

2023

Harris, K.D. 2023. Behavioral Health Communication Framework: Post Implementation Workgroup Reunion (virtual), William D. Ruckelshaus Center, Seattle, Washington

**Harris, K.D.** 2023. DSHS/Developmental Disability I-DD Self Advocates Advisory Group Meeting: Update on I/DD Ruckelshaus Progress Assessment (virtual), WA Department of Social & Health Services, Olympia, Washington

**Harris, K.D.**, various. 2023. *CAHNRS Promotion & Tenure Training Panel (virtual)*, CAHNRS Dean's Office, Pullman, Washington

**Harris, K.D.**, Shulman, P. 2023. *Governor's Statewide Public Health Advisory Committee: Statewide COVID response presentation and discussion (virtual)*, WA Department of Health, Olympia, Washington

**Harris, K.D.** 2023. *Indian Policy Advisory Committee: Intellectual & Developmental Disabilities and Tribal Interests (virtual)*, WA Department of Social and Health Services, Olympia, Washington

2022

**Harris, K.D.** 2022. Promotion Presentation to Associate Professor at Annual WSU Extension Meeting (virtual), CED Extension, Pullman, Washington

**Harris, K.D.** 2022. Conflict Management: Jefferson County Extension Leaders & Volunteers (virtual), WSU Extension, Port Townsend, Washington

Harris, K.D. 2021. WA Behavioral Health Communication Framework: How to Implement, Washington State Association of Counties Annual Conference, Spokane, Washington

2020

Harris, K.D. 2020. Legislative Presentation to the Senate Ways and Means Committee: Intellectual/Developmental Disabilities Workgroup Progress During the 2020 Legislative Session, Testimony before Senate Ways & Means Committee, Olympia, Washington

2019

Harris, K.D. 2019. Legislative Presentation to the Senate Ways and Means Committee: Intellectual/Developmental Disabilities Workgroup Progress During the 2019 Legislative Session, Testimony before Senate Ways and Means Committee, Olympia, Washington

**Harris, K.D.** 2019. Legislative Presentation to the House Appropriations Committee: Intellectual/Developmental Disabilities Workgroup Progress During the 2019 Legislative Session, Testimony before House of Representatives Appropriations Committee, Olympia, Washington

2018

**Harris, K.D.** and P. Charlton. 2018. *From ERs to Public Policy Design – Common Mediation and Facilitation Competencies*, 24<sup>th</sup> Annual Dispute Resolution Conference, University of Washington School of Law, Seattle, Washington

**Harris, K.D.**, B. Brunjes, R. Steward, A. Lachezar. 2018. *Public/Private Partnerships*, American Society for Public Administration—Evergreen Chapter, UW Evans School of Public Policy & Governance, Seattle, Washington

2017

**Harris, K.D.**, Skillman, S., Lincacre, G. 2017. *Informing Eldercare Workforce Issues: Lessons Learned- Collaborative Examples of Systems Change*, Elder Friendly Futures Conference, UW School of Nursing/UW School of Social Work/deTournay Center, Lynnwood, WA

**Harris, K.D.**, Kern, M.A., Murphy, A.G., Page, C.S., 2017. *Collaborative Governance Principles*, Ruckelshaus Center Fall Advisory Board Meeting, William D. Ruckelshaus Center, Seattle, WA.

2014

**Harris, K.D.** & M.A. Kern. 2014. *Healthcare Public Policy: Does ADR have a place?* Northwest Dispute Resolution Conference, Seattle, WA.

# D. Local

**Harris, K.D.**, 2017. *Collaborative Governance Processes in Snohomish County*, Snohomish County Health Leadership Coalition Board Meeting, Providence Health, Everett, WA

Harris, K.D., 2017. Snohomish Health District Assessment: Lessons Learned, Snohomish County Civic/Community Leadership Luncheon, Snohomish Health District, Everett, WA

#### UNIVERSITY INSTRUCTION

# A. Teaching/Training

2024

Guest Lecturer: Graduate school course at Seattle University School of Public Affairs: PUBM 5550: Collaboration Across Sectors: Collaborative Governance in Practice.

#### 2023/2022

Instructor/Adjunct Faculty. Second year of curriculum development and teaching a four-credit course for second year graduate students at Bastyr University's Department of Public Health. PH6102: Public Health Leadership and Administration. Subject areas include leadership skills and emotional intelligence, systems thinking application, negotiation/mediation/facilitation skills and theory, community collaboration and coordination, and other germane topics.

Training Coach, University of Washington Law School Mediation Clinic. Provided structured mediation model training to 46 graduate students, private/public/community attorneys, and other professionals.

Guest Lecturer: Graduate school course at University of Washington Evans School of Public Policy & Governance. PUBPOL 558: Collaborative Governance in Practice.

Guest Lecturer: Doctor of Nursing Practice graduate school course at Washington State University College of Nursing N 504: Evidence-Based Practice, Health Policy and 'Big Wicked Issues'.

Guest Lecturer: Graduate school course at University of Washington Evans School of Public Policy & Governance. PA EX 509: Cross Sector Partnerships: Collaborative Governance in Practice.

2021

Guest Lecturer. Graduate school course at Bastyr University's Department of Public Health. PH5112: Environmental Determinants of Public Health.

#### 2017-2019

Training Coach, University of Washington Law School Mediation Clinic. Provided three years of structured mediation model training to graduate students, private/public/community attorneys, and other professionals.

# **B.** Advising (Graduate Students and Student Interns)

#### 2023

Graduate Student Advising, Seattle University, University of California-Davis, University of Washington's College of Built Environments, Washington State University's College of Nursing. Project supervision of one Post-Doc from Washington State University's School of Medicine.

## 2022

Graduate Student Advising, Bastyr University Department of Public Health. Winter quarter advising for two graduate students.

#### 2021

Graduate Student Advising, UW Evan School of Public Policy and Governance; University of North Carolina's School of Public Health; Massachusetts Institute of Technology's School of Architecture and Planning. Provided dissertation guidance to one Ph.D. candidate (UNC), seven Executive Master of Public Administration graduate students (UW Evans School), and one Urban Studies graduate student (MIT).

#### 2019

Provided informal professional advising to five graduate students, one undergraduate student and one post-doc professional based on faculty referrals at University of Washington, Seattle University, Washington State University and University of Chicago.

## 2017-2018

Graduate Student Advising, UW Evans School of Public Policy and Governance; UW School of Public Health; WSU Health Sciences. Provided informal advising to four graduate students based on referrals from faculty.

#### 2016

Graduate Student Mentor, Evans School Mentorship Program, Evans School of Public Policy and Governance, University of Washington, (second year program mentor)

Provided counseling, guidance, and professional direction to four graduate students from WSU, UW, U.C.-Davis and Yale University, and one undergraduate Ruckelshaus Center student intern.

# C. Select Professional Trainings

**Diversity, Equity and Inclusion**: Competencies, Sensitivities and Professional/Personal exploration of social justice reflection. Baker Consulting.

**Achieving Health Equity by Eliminating Racism**: NCHE Programs and Strategies (CU-Boulder).

**The Art of Hosting**: Large group facilitation training. University of Washington Evans School of Public Policy & Governance.

Systems Dynamics Modeling Using Stella. Waters Center for Systems Thinking.

Our Climate's Impact on Health: Acting Now for a Resilient Future. Foundation for Healthcare Quality.

2021-2022

Advanced Facilitator Credential – Systems Thinking Facilitation & Coaching Waters Center for Systems Thinking. First cohort in an intensive one-year training program resulting in credential to provide systems thinking facilitation and coaching.

WSU's Facing Racism Cohort. Train the trainers cohort to enable facilitation of equity and justice issues.

WSU's 'The Path to Becoming Trauma Informed: Understanding Trauma: The Role of Adverse Childhood Experiences, Toxic Stress and Biology on Development'.

**Multiple Virtual Training Courses.** Including collaborative governance, racial justice and equity-based facilitation, mediation, health policy, leadership, and other related trainings from Leadership Strategies, Innovia Foundation, Seattle Metro Chamber, ARCNet, Quality Health, Essential Partners, State of Reform, the Bree Collaborative, the Equitable Collaborative, Economic Alliance of Snohomish County, the Waters Center for Systems Thinking, and Harvard University's Program on Negotiation.

2020

**Harvard Negotiation Master Class**. Program on Negotiation, Harvard Law School Executive Education. Cambridge, MA.

**Ripple Effects Mapping**. Harbinger Consulting Group and Debra Hansen, Rebecca Sero. Virtual.

Multiple Virtual Facilitation Training Courses. Including Miro/Mural, 'Raise the Room' virtual facilitative trainings.

Multiple Diversity/Equity & Facilitation Training Courses. Including Convening Institute's Center for Purposeful Leadership.

2019

**Technology of Participation Strategic Planning**. U.S. Institute of Cultural Affairs, Phoenix, AZ.

2018

**Technology of Participation Facilitation Methods**. U.S. Institute of Cultural Affairs, Phoenix, AZ.

#### PROFESSIONAL SERVICE

# A. University

2022-2023

# Ruckelshaus Center Project Specialist Search Committee Member

Served on search committee for new Project Specialist position. Resulted in new hire.

# **Ruckelshaus Center Director Search Committee Member**

Served as the Center's faculty/staff representative on a national search advisory committee for our new Director.

## **Supervisor**

Supervised and advised Maggie Counihan, Project Coordinator for the Ruckelshaus Center.

# **Faculty Search Committee Member**

Served on search committee for two Lead Facilitator positions for the William D. Ruckelshaus Center. Resulted in two new Lead Facilitator non-faculty hires.

## WSU Extension: COVID Vaccine Exemption Committee Member

Serving as one of four faculty volunteers on WSU Extension's vaccine exemption screening committee for Extension volunteer religious exemption requests related to Master Gardeners and 4-H Youth Development programs.

2021

#### **Supervisor**

Supervised and advised Maggie Counihan, Project Coordinator for the Ruckelshaus Center.

# WSU Extension: COVID Vaccine Exemption Committee Member

Served as one of four faculty volunteers on WSU Extension's vaccine exemption screening committee for Extension volunteer religious exemption requests related to Master Gardeners and 4-H Youth Development programs.

# **Faculty Search Committee Member**

Served on the initial setup of search committee for an Associate Director position for the William D. Ruckelshaus Center. Committee was disbanded in 2021 as position was placed on hiatus.

# **Chair, Faculty Search Committee**

Continued chairing two search committees for two faculty positions for the William D. Ruckelshaus Center: Statewide Senior Facilitator for Projects and Strategic Initiatives and Statewide Senior Facilitator for Projects and Programs.

2019

# **Chair, Faculty Search Committee**

Chaired two search committees for two faculty positions for the William D. Ruckelshaus Center: Statewide Senior Facilitator for Projects and Strategic Initiatives and Statewide Senior Facilitator for Projects and Programs.

# Member, Search Committee

Committee member for AP position for the William D. Ruckelshaus Center: Project Coordinator.

#### **B.** Professional Service

2021-2024

**Board Member, Bastyr University School of Public Health** (Community Advisory Board). Assisting Public Health graduate school program with community relationship development and guidance related to curricula strategy, accreditation, workforce development and university role in health policy development.

2020

# National 2020 Annual Conference Planning Committee Member

University Network of Collaborative Governance.

2017-2019

# Board Member, American Society for Public Administration – Evergreen Chapter.

Served as an active Board Member. Recruited one UW faculty member for new board membership; developed and implemented a 2018 'Public/Private Partnership' panel event including faculty/staff from the UW Evans School of Public Policy & Governance, Seattle University's MPA program, and Evergreen State's MPA program. Led and collaborated on multiple events designed to further public administration leadership and management practices, as well as content-specific programs in 2017 and 2018.

2015-2017

**Snohomish County Health Leadership Coalition**. Provided guidance and process design assistance to a convener to facilitate multi-party collaborative innovation around health

nutrition and other countywide initiatives. Coalition includes local governments and agencies, employers, healthcare providers, social service and housing agencies, tribes, long-term care agencies, universities and community colleges, media outlets, school districts, transit authorities and other non-profits.

## 2013-2016

**Board Member, Washington Appleseed**. Provided health care policy and facilitation expertise to a social justice non-profit to improve health care delivery, civic health objectives and social/behavioral needs among marginalized populations. Facilitated state supreme court justices, trial court judges, public defenders, prosecutors, private counsel, and community non-profits to build consensus and capacity around issues including jury diversity, student truancy, school nutrition and related social policy issues.

# A. Community Service

2018- Present

City of Edmonds Commissioner and Co-Chair—Economic Development Commission. Appointed in 2018. Recommends programs and initiatives to the Mayor and City Council to increase City of Edmonds revenue streams, as well as promote economic and cultural vitality. Works collaboratively with commissioners, city councilmembers, Mayor, CBOs, other boards and commissions, and the public.

1990-2000

Snohomish County Dispute Resolution Center. Community mediator. Provided structured mediation services to low-income residents of Snohomish County. Served as a trainer within the Center's mediation training program for three of the ten years served.

# PROFESSIONAL & SCHOLARLY ORGANIZATION AFFILIATIONS

- American Society for Public Administration
- University Network for Collaborative Governance
- Association for Conflict Resolution, Environment and Public Policy Section
- Institute of Management Accountants
- AcademyHealth